# — A YEAR TO — REMEMBER

GET EXCITED. GET INSPIRED. GET READY FOR GRAD PORTRAITS.

# ONLINE BOOKING BEGINS:

**January 20<sup>th</sup>, 2022** 

### Lambrick Park (Retakes)

Date(s): February 7, 8, 9, 10

Sit fee: No sit fee for retakes.

Location: Room 30

# Postig

## **GOOD TO KNOW:**

- To ensure your safety and that of our staff, masks will be mandatory until you are in front of the camera.
- Family members will not be included in this year's portrait sittings. Pets are allowed if your school permits.
- When signing up online, please scroll down and enter your school city and province to locate your school's name.
- Upon scheduling your session, you will receive an 8-digit Appointment Code. This code may be used to view, re-schedule or cancel your existing appointment if needed.

PLAN & PREPARE FOR YOUR SESSION AT PRESTIGEPORTRAITS.CA



# **FREQUENTLY ASKED QUESTIONS:**

#### What is included in the sit session?

The Ultimate Sit Session includes 10 to 12 poses. Students will receive a diploma folio and a copy of the grad composite.

#### What do I bring?

Please arrive to your appointment wearing your outfit of choice. For the cap & gown photos, girls are suggested to bring a scoop or V-neck top to wear under the gown. Boys are to tie their own tie or have this pre-tied as our photographers will be unable to help them.

#### What if my name does not appear on the list when booking?

If you run into any problems when booking your appointment online, please reach out to us here at Lifetouch. We will manually add you in to the system and can help book the appointment for you.

#### How will I get my photos afterwards?

You will receive an email containing an access code to view your proofs online approximately 1 week after your images are received by the lab. You will then receive the physical proof package in the mail approximately 2 weeks after your photo date.

#### Who can I contact regarding photo order inquiries?

If you have any inquiries regarding access codes, proof whereabouts, photo orders, etc., please reach out to our Prestige Customer Service Experts by phone (1-888-676-1647) or through live chat on <u>shop.prestigeportraits.ca</u> (click on **Chat with an Expert** in the bottom right-hand corner).



If you have any further questions regarding booking an appointment or what to expect, please contact us:

# 604-294-1005